## CIVILIAN HEALTH CARE OF UNIFORMED SERVICE MEMBERS

| Section          | GENERAL  1.0. Introduction  2.0. Service Point Of Contact (SPOC)  3.0. Contractor Responsibilities  4.0. Supplemental Health Care Program Differences |   |  |  |  |
|------------------|---|---|--|--|--|
| 1                |   |   |  |  |  |
| 2                | 1.0.  | IDERS OF CARE General Department Of Veteran's Affairs   |  |  |  |
| 3                | 1.0.<br>2.0.<br>3.0.<br>4.0.<br>5.0.<br>6.0.<br>7.0.<br>8.0.<br>9.0.<br>10.0.   | Contractor Receipt And Control Of Claims Types Of Care Coverage Medical Records Reimbursement End of Processing Voucher HCSR Submittal Reports For SHCP Contractor's Responsibility To Respond to Inquiries Dedicated SHCP Unit |  |  |  |
| 4                | 1.0.<br>2.0.  | ENT FOR CONTRACTOR SERVICES RENDERED  Voucher Submissions  Payment To The Contractor  Audits And Inspection Of The Contractor's Records   |  |  |  |
| ADDENDUM         | A -   | POINTS OF CONTACT   |  |  |  |
| <b>A</b> DDENDUM |   | SERVICE POINT OF CONTACT (SPOC) REVIEW FOR AUTHORIZATION: PROTOCOLS  AND PROCEDURES   |  |  |  |

## ADDENDUM C - EXAMPLE NOTIFICATION LETTER

Air Force, Navy, Marine Corps and Coast Guard)

1.0. Interconnectivity Between the Contractor and MMSO (the SPOC for Army,